

security policy

Over 100 volunteers serve in Startown and care for 300 children every week. It is not possible for us to know each child and the many different changes in these unique family situations. Host team volunteers are posted at every entrance monitoring people as they enter, but we rely on your diligence to protect our children.

1. As parents check-in their child, they will receive security stickers with a security code that matches their child's name tag.
2. When picking up their child, the parent **MUST** present the security sticker in order to receive their child.
3. Match up the security numbers of parent and child before releasing the child. If the security sticker is lost, you will need to get a staff member to verify information before releasing the child.

